cowbell

Resiliency Services

Managed Detection & Response (MDR)

Help prevent suspicious activity from becoming a larger incident

Cyber threats often begin with small changes in activity that deserve timely attention. Cowbell Managed Detection and Response (MDR) monitors for suspicious activity, reviews potential threats, and supports response when action is needed.

With experienced security professionals and a 24/7 Security Operations Center, Cowbell MDR helps businesses strengthen their security posture without building a full in-house SOC.

Monitoring options at a glance

Cowbell MDR includes options for different security needs, from focused identity monitoring to broader managed detection and response.

Option	Best fit	Monitoring focus
Identity Threat Detection	Businesses that already have endpoint protection and want stronger visibility into suspicious user activity	User behavior, cloud applications, Microsoft 365, Google Workspace, Salesforce, and email tenants
MDR Complete	Businesses seeking a broader managed solution for endpoint and identity protection	Endpoints, users, networks, cloud applications, investigation, response, and monthly reporting

Broader visibility across the environment

Suspicious activity can appear in different places across a business, from a user account to a cloud application, device, or network connection.

Cowbell MDR helps monitor activity across users, endpoints, networks, and cloud applications, giving experienced security professionals more context to review potential threats and support response when action is needed.

Continuous monitoring, clearer response

Continuous monitoring

Experienced security professionals monitor suspicious activity so unusual behavior can be reviewed quickly.

Expert review

Potential threats are assessed with context, so businesses have a clearer understanding of what needs attention.

Response support

When suspicious activity requires action, Cowbell MDR can support containment, endpoint isolation, and remediation.

Broader visibility

Available monitoring options can support visibility across users, endpoints, networks, and cloud applications.

Clear reporting

Monthly reporting helps businesses understand monitored activity, response actions, and areas that may need continued attention.

Service option details

MDR Complete

Comprehensive managed detection and response across endpoints, users, networks, and cloud applications.

MDR Complete provides businesses with an all-in-one managed solution for endpoint and identity protection, supported by a 24/7 Security Operations Center.

Includes:

- 24/7 monitoring and remediation
- Endpoint protection backed by SentinelOne
- User and identity threat monitoring
- Network and cloud visibility
- SOC investigation and response
- Monthly reporting

Additional benefits for eligible Cowbell policyholders

Cowbell Prime 250 and Prime One policyholders who choose MDR Complete may be eligible for insurance-integrated benefits, including:

- Up to $25,000 deductible waiver
- Up to 5% premium credit at renewal

To qualify, Cowbell MDR Complete must be fully deployed across the policyholder's environment. Eligibility may vary by policy. Talk with your broker to confirm available benefits.

Identity Threat Detection

Focused monitoring for suspicious user behavior across critical cloud and SaaS applications.

Identity Threat Detection is designed for businesses that already have endpoint protection in place but need stronger visibility into identity-based threats, including business email compromise, account takeover, MFA bypass, and suspicious login activity.

Includes:

- Monitoring across Microsoft 365, Google Workspace, Salesforce, and email tenants
- Detection of unusual user behavior, file sharing, downloads, and ruleset changes
- SOC review of suspicious activity
- Monthly reporting
- Support for identity-based threat response

Cowbell MDR helps businesses make security monitoring and response more manageable with continuous visibility, expert support, and action when it matters.

Free 30-day trial available

Cowbell policyholders can try Identity Threat Detection for 30 days at no cost. Contact crs@cowbell.ai to learn more.

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Resiliency Services

To learn more, visit cowbell.ai or email our team at crs@cowbell.ai.